

HTRC PRIVATE TENNIS LESSON INFORMATION

Thank you for the opportunity to give you private tennis lessons. Here is some information to prepare for your lessons:

Facility information:

Address: 2820 Prairie Meadow (Near the UI Sports Medicine complex west of Finkbine Golf Course.)

Phone: 319-384-1215.

What to bring

- Tennis racquet (*we have several to loan while you get fitted if you do not have one*).
- Non-marking athletic shoes
- Workout apparel/gear
- Water bottle

Before the lesson

- When you arrive at the HTRC, please **check in at the front desk**.
 - Staff will take your payment for the lesson and guide you to the proper court. We do ask patrons pay for each lesson when they come in.
- If you have **special requests** for your lesson, please let your instructor know.
- If you need to **cancel your lesson**, please reach out to your instructor as soon as possible.
- Please let the instructor know the best way to communicate with you in general and with any last-minute communication needs.

Cancellation policy

Due to high demand on our courts and a wait list for private lessons, we will be implementing the following cancellation policy:

- If you cancel **24 hours before** your lesson, you will not be charged.
- If you cancel **between 6-24 hours before** your lesson, you will be charged 50% of the lesson rate.
- If you cancel **less than 6 hours before** your lesson, you will be charged 100% of the lesson rate.

Likewise, if your instructor needs to cancel your lesson less than 24 hours ahead of time, you will be given court time or a reduced rate/free lesson.

Exceptions may be made with inclement weather issues.

If you have any issues with your private lessons, please reach out to Mili at milica-veselinovic@uiowa.edu.